

## **Appendix II.**

### **Senior Drug Education Program/Pharmacy Connections Data**

## Appendix II. - Senior Drug Education Program/Pharmacy Connections Data

SENIOR DRUG EDUCATION REPORTING SYSTEM			
<b>Name of AAA:</b>	All participating AAAs	Total 2004 to date	
<b>Training</b>			
Number of Trainings Completed		275	
Number of Volunteer Trainers (Pharmacist, Other Health Care Professionals, etc.)		222	
Number of Seniors Trained		<b>7,138</b>	
Follow-up with Seniors With Significant Medication Management Concerns		34	
<b>Location of Training</b>			
<input checked="" type="checkbox"/> Senior Center	<input checked="" type="checkbox"/> AAA Office	<input checked="" type="checkbox"/> Non-Profit Partner	<input checked="" type="checkbox"/> Community Center
<input checked="" type="checkbox"/> SHIBA Sponsor	<input checked="" type="checkbox"/> County/City Building	<input checked="" type="checkbox"/> Hotel/Conf. Center	<input checked="" type="checkbox"/> Other

## Appendix II. - Senior Drug Education Program/Pharmacy Connections Data

PHARMACY CONNECTION REPORTING SYSTEM		
Name of AAA:	Total of all reporting AAAs	Jan-Nov 2004
<b>Number of Information Calls Received</b>		
<b>Type of Information Requested:</b>		
General Information		2,666
Discount Drugs		5,126
Pharmaceutical Assistance Program		6,022
Insurance Information & Questions		384
Medicare Prescription Drug Questions		982
<b>Total Information Calls Received</b>		<b>15,180</b>
<b>Assistance Provided</b>		
Discount Drug Application		2,393
Pharmaceutical Assistance Program Applications/Coordination		6,703
General Information		623
Direct Involvement with Physician's Office or Other Health Care Professional		779
Insurance Information/Clarification		83
Medicare Prescription Drug Information		803
Other: Describe Assistance		16
<b>Total Assistance Provided</b>		<b>11,400</b>
<b>Results (If Possible)*</b>		
Persons Enrolled in Pharmaceutical Assistance Program		617
Persons Who Received Discount Drug Cards		538
Persons Who Received Insurance Information/Clarification		218
Persons Who Received Medicare Prescription Drug Information		422

\* Follow up was not required

## Appendix II. - Senior Drug Education Program/Pharmacy Connections Data

**As reported by the  
Washington State Office of the Insurance Commissioner  
STATEWIDE HEALTH INSURANCE BENEFITS ADVISORS  
(SHIBA) HELPLINE**

Pharmacy Connection Program Grant  
December 1, 2003 – September 30, 2004

DSHS Contract #0361-38868  
Program Contract #21041167

---

### Data Collection Summary

	<b>Totals</b>
Estimated # of Individual Client Contacts related to Prescription drugs or access	15,519
Estimated # of OIC/SHIBA HelpLine Web site hits related to Prescription drugs or access	11,014
<b>Total consumers w/ drug access-related issues served</b>	<b>26,533</b>
# of times Prescription-related subjects were covered for Group Public Presentations and Media Events	627
SHIBA Prescription Publications Distributed (27 versions)	70,691
Estimated # of current SHIBA Volunteers/Counselors	300